GOOD STUFF TO KNOW!

MICROPHONE SETTINGS

Your UVUE Plus comes by default with audio recording turned off. This is because many people do not like being recorded in their own vehicle. However, something to consider is recording “admissions of fault” at road accidents where a person may admit fault then change their mind later.

WHAT IS “PARKING MODE”?

Parking mode is the ability for a dash camera to record while the vehicle's ignition is off. It is often the most misunderstood feature of modern dash cameras. These are primarily drive cameras, parking mode is a secondary function.

PARKING MODE HAS LIMITATIONS SO LET’S TALK ABOUT WHAT IT CANNOT DO.

·No camera brand has an indefinite parking mode.
·Cameras can record in “low light”, but not “no light”.
·Parking mode CANNOT record side view of the vehicle.
·Parking mode performance is degraded by rain, frost etc.

HOW LONG WILL PARKING MODE LAST?

The default time period is THREE hours. This time can be increased BUT will still end when the vehicle's battery reaches a lower level of 12.3v. This setting can be lowered to 12.0v to extend parking mode but some vehicles may display power a usage warning when starting the car. The camera will then “sleep” to prevent a flat battery. Parking mode is designed for short operations such as shopping centre trips, not long airport stays. Please note that parking times will vary greatly between vehicles due to factors such as battery size, charge level, and temperature. **There is a parking mode tutorial download available at www.uvue.com.au/downloads for more information.**

ADDING A BATTERY PACK

If you would like to extend the time your camera can record in parking mode you can add a battery pack. This battery charges while you are driving and then powers your dashcam independently of the cars battery. We have two models of approximately 12 and 24 hours duration. Please consult your dealer.

WHATCHING VIDEOS ON A COMPUTER

Your dashcam videos can be watched with a simple viewer such as “VLC” or the “POT Player” directly from the memory card. Windows and Mac cannot directly show video as they do not natively support AVI files. To get more from your videos such as speed and location on Google maps please download and install the viewer software from www.uvue.com.au/downloads. There is a video tutorial on this software at www.uvue.com.au/videos.

New Vehicle Installations. Warranty That Matches Your New Car

Every UVUE Dash Cam installed in a new vehicle is covered by a warranty designed to align with the confidence, longevity, and ownership experience you expect from your vehicle manufacturer.

What this means for you:

- Full replacement coverage for the original owner
- Long-term support that extends with your vehicle ownership
- Protection that evolves as technology changes

If your installed dash cam model has been superseded or is no longer in production, you will have the option to:

- Have the existing unit repaired where possible, or
- Upgrade to the latest equivalent model for a **small, capped fee**

This approach ensures continued support without locking you into outdated hardware.

Used Vehicle Installations. 5-Year Full Replacement Warranty
Every UVUE Dash Cam installed in a used vehicle is protected by our long-standing full replacement warranty.

Out of Warranty Protection
After the initial 5-year warranty period, if your dash cam fails, it can be replaced for a small fee for as long as you own the vehicle.

Warranty Disclaimer. Due to variables in the operating environment, no performance guarantees can be given. For the best user experience you the owner have the responsibility of **checking the operation of the camera periodically.**

All warranty assessments, repairs, replacements, or upgrades must be processed through **UVUE Head Office** or **UVUE Head Office-approved outlets**, at the sole discretion of UVUE Head Office.

Units may be required to be returned for inspection or service. If an on-site service callout is requested, additional fees will apply.

UVUE
YOUR SILENT WITNESS



FRONT AND REAR DASH CAMS

Thank you for choosing us!

Here you will find information that will help you set up and use your new UVUE Plus Dash Cam plus extra information to make operation easier!

IF I HAVE AN INCIDENT WHAT DO I DO?

If you have had an accident or incident, it is important to safeguard your videos.

You can download video using the UVUE Plus app or remove either the memory card or the main camera body and keep in your possession. To remove the memory card, push the card in and it will pop out as it is spring loaded. If you wish to remove the camera body for safe keeping. The U22 slides up to remove and the U4K slides to the left for removal. Videos can later be viewed on a computer.

If you need help, don’t panic! We are here to help.

Call us: 03 7031 8883

Rev 5: U22/U4K (May 2026)

WIFI CONNECTION

UVUE supplies recording hardware only and does not provide monitoring or surveillance services. UVUE and its distributors do not access or store recorded footage.

iPhone Connection

1. Go to Settings > WiFi on your phone
2. Select the UVUE Plus dashcam
3. You will get a “tick” and a “No internet” message
4. Open the UVUE Plus app
5. Enter a password of your choice 8~16 characters

Android Connection

1. Open the app and select “WiFi Connection”
2. Select the dashcam from the available networks
3. Enter a password of your choice 8~16 characters

My phone won’t connect: Common problems:

- Temporarily turn off “Bluetooth” (vehicle inference)
- Being connected to Apple Car Play/ Android Auto
- Having a VPN enabled (EG: Nortons 360)
- Restart the phone
- WiFi not being turned on (WiFi LED not illuminated)
- Camera in “Parking mode” (turn on WiFi manually)
- Permissions not granted when installing UVUE app
- Temporarily turn “OFF” mobile data on Android
- Incorrect password.
- Being connected to another WiFi network (or phone)
- Being outside of the vehicle (away from dashcam)

IMPORTANT - MEMORY CARDS

Memory cards are consumable items and should be replaced each year due to the heavy-duty cycle placed on them by modern dashcams. ***All memory cards have a finite life and should be replaced every twelve months.***

Worn out memory cards will cause problems such as:

- Failure of the camera to boot up
- No recordings
- “Hung” cameras possibly resulting in a flat battery
- Constant rebooting (boot looping)
- Error messages.

We recommend Sandisk “Endurance” or Samsung “EVO” for our dashcams. Avoid the online purchase of large-capacity memory cards as we have seen many fakes and they will not work in your dashcam. Please buy your memory cards from reputable retailers like Officeworks etc.

Your camera will support up to a 256gb memory card.





Memory card replacement

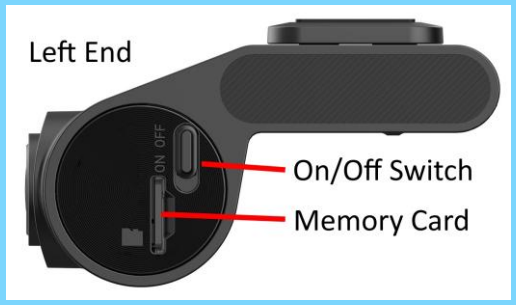
1. Turn off the power switch
2. Push the micro SD card into the camera to release it (the edge of a credit card is helpful)
3. Note: observe the orientation of the card as it slides out
4. Remove the old SD card and push in the new one. Please note the memory card can only be installed one way. If force is used and the card is reversed damage will occur to the cardholder
5. Turn on the power, start the car and wait for boot up. The camera will automatically format the new card
6. Check camera for normal operation

Shortcuts and Password

Password reset: U22 & U4K

With the dashcam on, turn off the WiFi then press the WiFi and REC buttons together for three seconds. The camera will now reboot. After reboot you can now access the camera as per standard instructions and set your own password. **Note:** If prompted you can temporarily use “12345678”.

U22: Panel button shortcuts



VOICE	Blue LED
REC	Red LED
WiFi	Green LED

Press Voice and WiFi buttons together for SD card format
Press Voice button for one second for audio record on/off
Press and hold Voice button to turn voice guidance on/off
Press Record button for manual record
Press the WiFi button to turn WiFi on/off manually

U4K: Panel button shortcuts

VOICE	Button 1 (top)
REC	Button 2 (centre)
WiFi	Button 3 (lower)

Press Voice and WiFi buttons together for SD card format
Press Voice button for one second for audio record on/off
Press and hold Voice button to turn voice guidance on/off
Press Record button for manual record
Press the WiFi button to turn WiFi on/off manually

