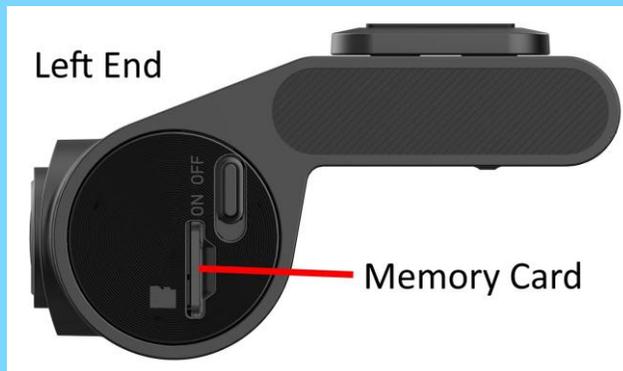


## IMPORTANT - MEMORY CARDS

Modern dashcams use high-speed flash memory of class 10 or better. These are consumable items and should be replaced each year due to the heavy-duty cycle placed on them by modern dashcams. **All memory cards have a finite life.**

Worn out memory cards will cause problems such as failure of the camera to boot up, no recordings, "hung" cameras, constant rebooting (boot looping), and error messages. We recommend the "Samsung EVO" for our dashcams. Avoid the online purchase of large-capacity memory cards as we have seen many fakes and they will not work in your dashcam. Please buy your memory cards from reputable retailers like Officeworks etc.



1. Push the micro SD card into the camera to release it (the edge of a credit card is helpful)
1. Note: observe the orientation of the card as it slides out
2. Remove the old SD card and push in the new one. Please note the memory card can only be installed one way. If force is used and the card is reversed damage will occur to the cardholder
3. Wait for boot up. The camera will automatically format the new card
4. Check camera for normal operation

## U22 panel button shortcuts

VOICE            Blue LED  
REC                Red LED  
WiFi                Green LED

Press **Voice** and **WiFi** buttons together for SD card format  
**NOTE: Formatting will reset password to "12345678"**  
Press **Voice** button for one second for audio record on/off  
Press and hold **Voice** button to turn voice guidance on/off  
Press **Record** button for manual record  
Press the **WiFi** button to turn WiFi on/off manually

## U22 Microphone settings

Your U22 comes by default with audio recording turned off. This is because many people do not like being recorded in their own vehicle. However, something to consider is recording "admissions of fault" at road accidents where a person may admit fault then change their mind later.

## YOUR UVUE WARRANTY COVERS:

UVUE warrants that all Dash Cams sold and installed by us are free from defects and manufacturing errors for a period of five years from installation.

### HOWEVER:

Due to variables in the operating environment, no performance guarantees can be given. For the best user experience you the owner have the responsibility of:

- **Checking operation of the camera periodically.**
- **Replacing the memory card every twelve months.**
- **Keeping windscreen / rear window and any external camera lenses clean.**
- **DO NOT place reflective sun shades behind camera.**

**Should the unit fail after that time it will be replaced for a fee of \$249.00 for as long as you own the vehicle.**

This warranty does not cover water, misuse, or physical damage. A service fee may be applicable if not a warranty issue. If you suspect a fault with your camera, please contact us on: 03 7031 8883

**Rev: 8 (March 2025)**

# UVUE

YOUR SILENT WITNESS



## FRONT AND REAR DASH CAMS

### Thank you for choosing us!

We are so glad you did!  
From our whole team, welcome!

Enclosed you'll find information that will help you set up and use your new UVUE Plus Dash Cam. It includes your warranty information, so please keep it handy in the glove box for future reference.

- Quick start guide – let's get you started.
- Frequently asked questions.
- Password Reset – if required.
- Memory Card Replacement Info – Once a year.
- Warranty Information

If you have questions or get stuck, don't panic!  
We are here to help.

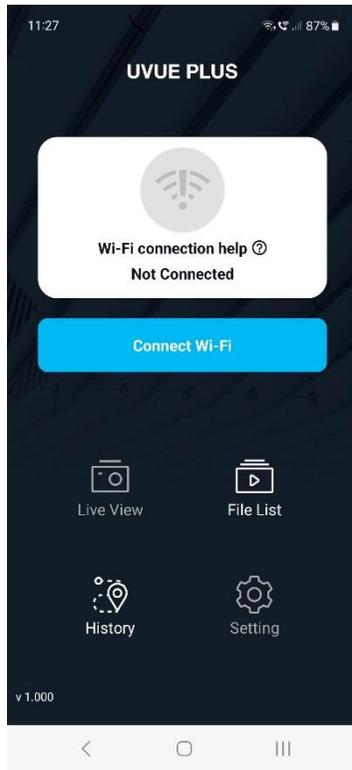
**Call us: 03 7031 8883**

## WIFI CONNECTION – U22-QHD



**App selection**  
Please search  
and install  
“UVUE Plus” for  
both Apple and  
Android

**(Be sure not to  
select “UVUE”)**



### HOW TO CONNECT

1. Open the UVUE Plus app
2. Check WiFi is turn on in the dashcam. (this is the right button on the camera and will light up a green LED, this is required if in “Parking mode”)
3. Select “Connect WiFi” in the app
4. Note: Turn on your phones WiFi if prompted
5. Select the Dashcam and enter password: 12345678

### My phone won't connect: Common problems:

- Being connected to Apple Car Play/ Android Auto
- Having a VPN enabled (EG: Nortons 360)
- Restart the phone
- WiFi not being turned on (green LED not illuminated)
- Camera in “Parking mode” (turn on WiFi manually)
- Permissions not granted when installing UVUE app
- Temporarily turn “OFF” mobile data on Android
- Incorrect password.
- Being connected to another WiFi network (or phone)
- Being outside of the vehicle (away from dashcam)

## FREQUENTLY ASKED QUESTIONS

### RECORDING METHOD

UVUE cameras use a loop recording method. When the card is full it deletes the oldest files and continues to record. The larger the memory card the more video is held before over writing. By default the “driving” folder is the largest but can be changed in the app to more “parking” files if you wish.

### WHAT IS “PARKING MODE”?

Parking mode is the ability for a dash camera to record while the vehicle's ignition is off. It is often the most misunderstood feature of modern dash cameras. These are primarily drive cameras, parking mode is a secondary function.

### PARKING MODE HAS LIMITATIONS SO LET'S TALK ABOUT WHAT IT CANNOT DO.

- No camera brand has an indefinite parking mode.
- Cameras can record in “low light”, but not “no light”.
- Parking mode CANNOT record side view of the vehicle.
- Parking mode performance is severely degraded in the rain/ice/frost/fog.

### HOW LONG WILL PARKING MODE LAST?

The default time period is THREE hours. This time can be increased BUT will still end when the vehicle's battery reaches a lower level of 12.3v. The camera will then “sleep” to prevent a flat battery. Parking mode is designed for short operations such as shopping centre trips, not long airport stays. We err on the side of caution and pre-set a higher voltage cut off leading to a shorter parking mode. This being said the times will vary greatly between vehicles due to factors such as battery size, charge level, and temperature. The U22 cannot be set below 12.0v. **LARGER MEMORY CARDS ARE REQUIRED FOR LONGER RECORDING LOOP TIMES.**

### WHY CAN YOU ONLY SEE FRONT VIDEOS ON THE MEMORY CARD?

The U22 uses a hybrid file system. Front camera videos can be watched with a viewer such as “VLC” or the “POT Player” directly from the memory card. To view rear camera videos you will need to download and install the viewer software from [www.uvue.com.au/downloads](http://www.uvue.com.au/downloads). The rear camera footage is “hidden” inside the front videos to save memory space.

### IF I HAVE AN ACCIDENT WHAT DO I DO?

If you have had an accident or incident it is important remove either the memory card or the main camera body and keep in your possession. To remove the memory card push the card in and it will pop out. (spring loaded) To remove the camera body push it up toward the roof of the car off it's mount.

## PASSWORD RECOVERY

Your original password was “**12345678**” which is **eight characters**. If you have changed your password and now can't remember it don't panic! It's simple to recover it.

### Step 1

Remove your memory card and using the supplied card reader insert the card into your computer.

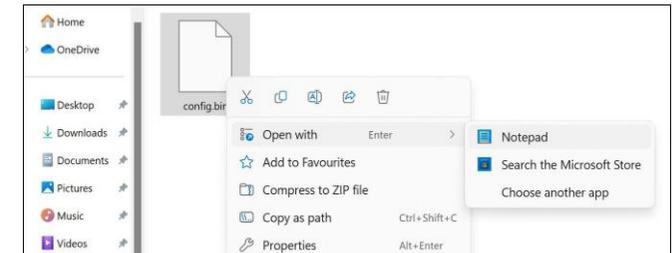
### Step 2

Open the memory card and then open the “CONFIG” folder.



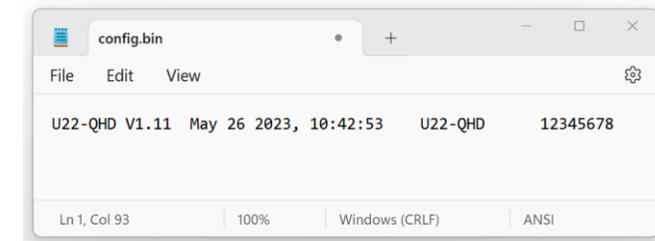
### Step 3

“right-click” the “config.bin” file and select open with notepad.



### Step 4

Your password can be seen by scrolling across as in the below example image.



### Step 5

Put the memory card back in your camera and after waiting thirty seconds or so for the camera to reboot you should now be able to connect to it.